

<b>Course Title</b>	Global 8D and Problem Solving
<b>Duration</b>	1 day
<b>Overview</b>	Aimed at delegates who are involved in problem solving within a quality team, as a team leader and kaizen facilitator or when dealing with supplier issues.
<b>Key Course Topics</b>	Global 8D Process and Documentation Problem definition Root Cause and Permanent Corrective Action Cause and Effect 5 Whys Questioning techniques Testing and verifying solutions Reporting
<b>Venue</b>	£150 + VAT per delegate 'Bryngarw House' Bridgend
<b>Who Should Attend</b>	
<b>Follow Up</b>	1-2-1 or group support available
<b>Entry Requirements</b>	None
<b>Time Table</b>	9.00 – 16.30 as per web site calendar.
<b>Course Qualification</b>	Course Certificate
<b>Study Mode</b>	Part Time, day release
<b>Pre Course Questionnaire</b>	None
<b>Related Courses</b>	FMEA, Lean, Problem Solving, Kaizen.

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**Provider  
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