



Course Title	Process Mapping
Duration	1 Day
Overview	Coaching session for people who need to lead Process Mapping Events in the workplace. To equip them with the skills, tools and techniques to deliver and effective mapping session.
Key Course Topics	Types of Mapping: Process, Value Stream, Big Picture Forms of mapping, icons and meanings Typical Agenda and structure to the event and event management Team Dynamics, roles and responsibilities Tools and Techniques, materials and aids Follow up and action planning
Cost	£150 + VAT per delegate
Venue	'Bryngarw House' Bridgend
Who Should Attend	Anyone challenged with leading a team through process mapping, waste identification and removal and continuous improvement.
Follow Up	1-2-1 or group support available
Entry Requirements	None
Time Table	9.00 – 16.30 as per web site calendar.
Course Qualification	Course Certificate
Study Mode	Part Time, day release
Pre Course Questionnaire	None
Related Courses	QCD start measuring, Measuring Performance

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